



## ASIANA AIRLINES

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21 October 2013

The Honorable Deborah A.P. Hersman  
Acting Chairman  
National Transportation Safety Board  
490 L'Enfant Plaza, S.W.  
Washington, D.C. USA 20594

Dear Acting Chairman Hersman:

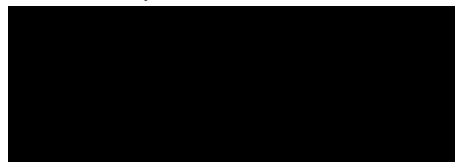
I was pleased to receive your letter of October 14, 2013, updating me on the progress of the National Transportation Safety Board investigation of the accident during the landing of Asiana HL7742 at San Francisco International Airport on July 6, 2013. I would like to thank you for your concern, which I share, regarding the injuries and loss of life that occurred on HL7742. I appreciate your leadership in this investigation.

The investigations regarding this accident that the NTSB and the Korea Aircraft and Railroad Accident Investigation Board currently are conducting are extremely important to Asiana. We are committed to helping the NTSB find all of the facts related to the accident, and we have been working closely with the KARAIB and the parties to the investigation to achieve a full understanding of the causes of the accident. Our strong commitment to safety remains steadfast, and we are committed to taking whatever steps are necessary to continue to improve our airline's standards, training, and procedures as these relate to safety.

Asiana has been and will continue to cooperate fully with both the NTSB and the KARAIB during the course of the investigations. Asiana also is aware of its unique role and responsibilities with respect to the NTSB investigation as a nonparty technical adviser to the KARAIB's accredited representative. Asiana thus has undertaken to respect and abide by the NTSB rules and expectations for party participation throughout the investigation.

I very much look forward to meeting you when I visit Washington and to providing you with additional information on Asiana at that time.

Sincerely,



Young-Doo Yoon  
President and Chief Executive Officer

cc: Tae Hwan Cho  
Chairman  
Korea Aviation and Railway Accident Investigation Board